# Pathways 2023 Summary



## In 2023 there were a total of:

**14,499** Successful pathway referrals

**2,816** Unsuccessful pathway referrals (including pathway refused, no capacity, pathway closed & patient refused)

With a success rate of 84%

The most used pathway was GP Surgery with 4,067 referrals/signposting

The most successful pathway was Consultant Advice with 97% success rate



### **Conveyance Rates:**

Lincolnshire received **202,027 999 calls** with **146,124** receiving a response.

**93,969** patients were conveyed to hospital (64%)

85,969 patients were conveyed to ED (59%)

**8,000** patients were conveyed to a Non-ED destination, meaning a pathway was used for **9%** of all patients conveyed.

### **Pathway Usage:**

Pathways were used during **11%** of all incidents, up from 8% in 2022.

Top 5 stations for highest pathway use:

**Bourne** = 20%

**Grantham** = 16%

**Louth, Mablethorpe & Skegness = 15%** 

(individual station data to follow via email)

# What we did:

- Age UK Falls Response Service for CAT Team
- UCR Falls Response Service for CAT Team
- Call Before Convey for PCH
- Frailty Assessment Unit at Grantham
- Grantham UTC 24/7
- Head Injury Pathway for ULHT

- Oncology Pathway for NLAG & HUTH
- Worked with other healthcare providers to improve pathway access & referral rates
- Worked with community providers to directly refer incidents to them from our waiting calls (e.g. UCR, falls teams, CAS/SPA)
- Regular reviews with all pathway providers and ICBs to work collaboratively and maximim improvement



This data comes from the Pathways questions you complete on your ePR so please continue to document your pathway use accurately.

Contact

lincolnshirepathways@emas.nhs.uk with any queries or issues

# What's coming:

- Working with Lincs CAS, North & North East SPA to increase the number of calls automatically transferred to them to avoid inappropriate ambulance responses.
- Development of new pathways in all areas of Lincolnshire, both within the community & at acute sites
- Continue to review existing pathways to measure effectiveness
- Continue to monitor referral data and highlight barriers to the pathway providers to improve interprofessional relationships and encourage collaborative working

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